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# Green Lane Car Park Toilet block Stakeholder and Community Public Consultation Summary Report October 2023

Mae'r ddogfen hon ar gael yn Gymraeg. This document is available  
in Welsh.

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**LEVELLING  
UP**

# Green Lane Car Park Toilet Block Stakeholder and Community Public Consultation Summary Report

## Contents

Contents	2
Purpose of this report	3
Background	3
Levelling-Up Funding (LUF)	3
Corwen	3
List of Stakeholders	5
Delivery partners	5
Community stakeholders	5
Summary of engagement and consultation activities carried out to date	6/7/8
Analysis of Public consultation (information sharing) stage	7
Data collected	8
Question: Plan A or Plan B	8
Comments Received	8

# **Green Lane Car Park Toilet Block Stakeholder and Community Public Consultation Summary Report**

Purpose of this report

The purpose of this report is to summarise the public consultation with regards to the Toilet Block in Green Lane Car Park.

## **Background**

### **Levelling-Up Funding (LUF)**

The Levelling Up Fund is a UK Government fund. It is one part of the UK Government's broader offer to level up opportunity across the whole of the UK. Its purpose is especially intended to support investment in places where it can make the biggest difference to everyday life, including ex-industrial areas, deprived towns and coastal communities. Up to £4.8 billion (until 2024-25) will potentially be available for the Fund across the UK, with at least £800 million invested in Scotland, Wales and Northern Ireland. The Fund will focus on capital investment. For further information, [please see the website](#).

### **Corwen**

This new project aims to promote and enhance Corwen Town Centre and Green Lane Car Park, by tidying up the paving slabs by cleaning and re pointing where needed, laying new slabs to areas that currently don't have any, and refurbishing street furniture and signage within the Town Centre. The Green Lane Car Park project will improve visitor connectivity and enhance visitor experience by refurbishing the toilet block which will be a key facility, providing extra Electric Vehicle charging points for use by residents and visitors and an extra bus stop for onward journeys. The aim is to improve the resident and visitor experience and encourage people to spend more time here.

To achieve this, two key areas have been identified:

1. Corwen Town Centre
2. Green Lane Car Park

# Green Lane Car Park Toilet Block Stakeholder and Community Public Consultation Summary Report

In particular the Green Lane Car Park project aims to:

- Refurbish the toilet block to convert back into a male/female open public convenience.
- New bus lane in Green Lane Car Park with dropped kerbs for accessibility.
- 5 x dual charging EV charging points for public use (already installed and operational).
- Replace existing benches and picnic tables.
- New signage erected within the car park to signpost visitors to the High Street.

## List of Stakeholders

The list of stakeholders that the Council has engaged with or will expect to engage with at various stages of the project includes:

- **Leader, Elected Members & Member Area Groups (MAG)** - Lead Member, County Councillors and Town Councillors for Corwen
- **Planning, Public Protection & Countryside Services** - Tree Officer, Area of Natural Beauty (AONB), Ecology
- **Highways, Facilities & Environmental Services** – Transport, Streetscene
- **Finance & Property Services** - Design and Construction
- **Customers, Communications & Marketing**
- **Legal, HR & Democratic Services**

## Delivery partners

Delivery partners are people working in organisations that are outside of the Council but who will have statutory duties under UK or Welsh Government legislation to be involved in the project. These organisations may also have organisational goals which support the project objectives.

# Green Lane Car Park Toilet Block Stakeholder and Community Public Consultation Summary Report

- Corwen Town Council
- Welsh Government
- Llangollen Railway Trust – Corwen Railway Station

## Community stakeholders

Community stakeholders are people who identify as belonging to a subset of society or the economy as individuals or private organisations.

- The wider business community of Corwen
- The residential community of Corwen
- People who work in Corwen
- People who visit Corwen (e.g. tourists)

## Summary of engagement and consultation activities carried out to date

To date, the following engagement and consultation work has been carried out:

<b>Date</b>	<b>Activity Summary</b>	<b>Resources Required</b>	<b>Stakeholders involved</b>
17 November 2022	Walk around Corwen with Denbighshire County Councillors and Town Councillors	Email	DCC Officers County Councillors Corwen Town Council Members

# Green Lane Car Park Toilet Block Stakeholder and Community Public Consultation Summary Report

Date	Activity Summary	Resources Required	Stakeholders involved
9 February 2023	Informal information session in Corwen War Memorial Park (4 hours)	Letter drop to local residents and businesses. Social media posts. Promotion of engagement via key stakeholders.	Businesses in Corwen Residents in Corwen
10 February 2023 – 23 February 2023	Consultation Questionnaire (information sharing)	E-mail Promotion of engagement via key stakeholders Social media posts Denbighshire County Conversation Engagement Portal Paper questionnaires	All interested parties

# Green Lane Car Park Toilet Block Stakeholder and Community Public Consultation Summary Report

Date	Activity Summary	Resources Required	Stakeholders involved
10 October 2023	Public Consultation evening in Corwen War Memorial Park (1 hour)	Letter drop to local residents and businesses. Social media posts. Promotion of consultation via key stakeholders.	Businesses in Corwen Residents in Corwen
10 October 2023 – 31 October 2023	Voting Slip (information sharing)	E-mail Promotion of engagement via key stakeholders Social media posts Paper Voting slip	Businesses in Corwen Residents in Corwen

## Analysis of Public Consultation (information sharing) stage

The information evening that was held in the War Memorial Park on 10th October 2023 was a success, and was well attended, we would like to thank all residents who took the

# Green Lane Car Park Toilet Block Stakeholder and Community Public Consultation Summary Report

time to come and speak with us. The Council left the proposed designs and voting slips in the library from 11<sup>th</sup> October 2023 to 13<sup>th</sup> October 2023 to ask people's opinions on the toilet block designs and for any further comments.

18 responses were made via Denbighshire's voting slips.

## Data collected

Data was collected to help us understand what all participants thought of the two designs and to vote for their preferred option.

### Question: Plan A or Plan B?

Response	Number of Respondents	Percentage of Respondents
Plan A	15	83%
Plan B	1	6%
None	2	11%

### Comments Received:

Response	Number of Respondents
Need shutters across entrance except the accessible toilet – who is responsible for cleaning? – stainless steel toilets will smell. CCTV at the entrance – how are the wash hand basin taps controlled/ How often is cleaning to take place – there are no baby changing facilities. Is lighting operated on an entrance sensor or on all day?	1
Concerned that with open access the toilets will be an area for people to congregate. There is already anti social behaviour in the car park area, so I feel there would need to be shutters to close off the toilets after dark and CCTV to monitor.	1



# Green Lane Car Park Toilet Block Stakeholder and Community Public Consultation Summary Report

Response	Number of Respondents
Urinals are easy to clean whereas cubicles often become untidy and deter use.	1
Needs CCTV. All plumbing including outflows need protection. Heating switches in service area – maybe on timers/thermostats. Swing door into main area after turnstile will allow more efficient heating. Will new development include thermal lining/roof insulation to allow efficient heating – avoid pipe bursts as well as comfort?	1
Turnstiles at the front with CCTV monitoring.	1
Happy to see cash and card as payment options. Proceeds on payments to pay for cleaner.	1
Good improvement	1
Much needed	1
Much needed. Please could the final arrangements be shared with the community?	1
CCTV is a must! Great plans!	1
Why so many cubicles? 1 disabled toilet? CCTV needed as so much vandalism. Turnstiles easier for entry but also easier for vandals.	1
Why do we need so many cubicles? Entrance into toilets (turnstile) will make it easier for entry for vandalism! Cameras also needed!	1

## Next steps

Once again, many thanks to all residents who took the time to come and speak with us at the consultation evening. Thank you as well to those who subsequently filled out the voting slips in the library. We have taken your comments and suggestions on board, and where possible and within the scope of the works and funding, we have acted upon these and incorporated these into the final design. Once we have more news for you, we will share it via Corwen Town Council and social media channels. The Council warmly encourages residents, visitors and businesses to continue to share their experiences and thoughts of

# **Green Lane Car Park Toilet Block Stakeholder and Community Public Consultation Summary Report**

Corwen. This will be useful data that will assist the Council in continuing to plan and support Corwen in the future.